List of services provided by the NL CR								
Annex No. 1 to the Library Rules of the National Library of the Czech Republic								
					registered user with valid registration+			
Service	Service Characteristics	unregistered user using NL CR services and collections without personal presence	visitor with a one-day admission ticket+, including the course participant	pre-registered user	reader card has been issued	user with remote registration who has not been issued a reader card	libraries	Note
On-site loans in reading rooms - self-service / open access	Loan of library units from open access reference collection.	no	yes	no	yes	no	no	
On-site loans in reading rooms - address / deposited with the service [librarian]	Loan of library units from reference libraries deposited with the service.	no	no	no	yes	no	no	
On-site loans of the reference collection in the Main Hall	Loan of library units from freely accessible reference libraries or deposited with the service.	no	yes	yes	yes	yes	yes	
On-site loans to reading rooms	Loans of library units from stacks or rary units obtained through the National Library (see Interlibrary Loan Services) to reading rooms.	no	no	no*	yes	no*	no	
Off-site loans	Loans of library units outside the library building from NL CR collections.	no	no	no	yes**	no	no	
Interlibrary Loan Services +	Lending of library units and mediation of copies from the collections of other libraries in the Czech Republic and abroad in the case that such library unit of the NL CR does not have in its funds or does not make it available. Interlibrary services can be ordered in several ways, one of them is the service ZÍSKEJ.	no	no	no	yes	no*	yes (library in the Czech Republic registered under the Library Act, library abroad)	
Interlibrary Reprographic Services +		no	no	no	yes	yes		
Consultation and Library Information Services	Provision of oral information on catalogues, databases and library collections.	yes	yes	yes	yes	yes	yes	
Reference Services	Providing reference, factual and bibliographic information of a smaller scale.	yes	yes	yes	yes	yes	yes	
Ask your library	Providing small-scale reference, factual and bibliographic information at a distance.	yes	yes	yes	yes	yes	yes	
Research Services + SDI Services +	Bibliography on a given subject once or repeatedly (SDI service)	yes	yes	yes	yes	yes	yes	
Reprographic services - self-service +	Self-service making copies and other copies from library units from NL CR collections and own materials on order.	no	yes (kromě z knihovních jednotek vydaných knihovníkem a tisků z EIZ vyžadujících identifikaci)	yes, in the Main Hall (own documents, prints from digital libraries)	yes	yes, in the Main Hall (own documents, prints from digital libraries)	yes	
Reprographic services - on order +	Making copies and other copies from library units from NL CR collections and own materials on order.	yes	yes	yes	yes	yes	yes	
Electronic Document Delivery +	Making electronic copies from library units from NL CR collections and other libraries according to the terms of service ZÍSKEJ.	no	no	no	yes	yes	no	
eBooks on Demand (EOD) +	Making electronic copies from library units from NL CR collections, the condition is registration in the EOD service.	yes	yes	yes	yes	yes	yes	
Access to internet - wireless connection - Wi-Fi	Making the so-called free internet accessible on the introduced technical equipment in the individual reading rooms of NL CR.	no	yes	no	yes	no	yes	
Access to internet – Fixed Internet connection	Making the so-called free internet available in individual reading rooms and on technical equipment of NL CR.	no	no	no	yes	no	no	

Service	Description							Notes
Reservation of a computer in the Reference Centre	Reservation of a computer in the Reference Centre for access to digital libraries, electronic information sources and the Internet.	no	no	no	yes	no*	no	
Online catalogues of NL CR and databases created in NL CR	Online catalogues of NL CR and other databases of a similar nature, the content of which is freely accessible without any further restriction.	yes	yes	yes	yes	yes	yes	
Digital libraries of NL CR - Webarchiv - access from dedicated terminals of NL CR	Digital library Webarchiv stores and makes available bohemical web resources.	no	yes	yes, in the Main Hall only	yes	yes, in the Main Hall only	yes, in the Main Hall only	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
Digital libraries of NL CR - Webarchiv - access outside NL CR terminals		yes (free content)	yes (free content)	yes (free content)	yes (free content)	yes (free content)	yes (free content)	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
Digital libraries of NL CR - Manuscriptorium	The Manuscriptorium digital library focuses on making available written cultural heritage (manuscripts, old prints, maps, etc.) dating back to 1800. Manuscriptorium contains documents of many important institutions not only from the countries of the European Union.	yes	yes	yes	yes	yes	yes	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
Digital libraries of NL CR for accessing modern digitized collections - access from dedicated terminals of NL CR	The National Digital Library and the Kramerius 3 Digital Library make available digitised documents (books, newspapers, magazines, maps, musical works, etc.) published after 1801.	no	yes, in the Main Hall only	yes, in the Main Hall only	yes	yes, in the Main Hall only	yes, in the Main Hall only	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
Digital libraries of NL CR for accessing modern digitized collections - access outside NL CR terminals		yes (public works only)	yes (public works only)	yes (public works only)	yes (public works only)	yes (public works only)	yes (public works only)	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
National Digital Library - Out of Commerce Works - access from dedicated NL CR terminals	Access to digitized documents issued in the territory of the Czech Republic that are in the regime Out of Commerce Works and can be made available in accordance with the licensing agreements between NL CR and collective right managament organisations. A specific Out of Commerce Work is always available after login, depending on the license granted. The license can be granted for online remote access or access only from a dedicated terminal in the network in NL CR.	no	no	no	yes (after login, works licensed for remote access and works licensed for terminal access only)	yes, in the Main Hall only (after login, works licensed for remote access and works licensed for terminal access only)	no	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
National Digital Library - Out of Commerce Works - access outside NL CR terminals		no	no	no	yes (after login, only works licensed for remote access)	yes (after login, only works licensed for remote access)	no	for more details see the Rules for the use of electronic information resources and digital libraries, Annex No. 8 to the Library Rules
electronic information resources (EIR)	Accessibility of licensed databases (Czech and foreign) in the reading rooms of the NL CR or via remote access (if the license conditions allow it).	no	no	no	yes (from NL CR computers, also via remote access after logging in)	yes (after logging in via remote access)	no	
Library and information skills training	Training for groups and individuals (intended for new and regular users) to learn how to use efficiently the library, its catalogues and databases.	no	yes	yes	yes	yes	yes	
Guided tours	Introduction to the history and present of the library; groups of users on request.	no	yes	yes	yes	yes	yes	
Consultation Services	Consultations by appointment on library catalogues, databases and collections; use of individual information resources; consultations in specialized library departments.	yes	yes	yes	yes	yes	yes	
Consultation Services (professional)	Consultations by appointment for library staff, library science students, institutions associated with library and information science and publishers.	yes	yes	yes	yes	yes	libraries; students and institutions from librarianship; publishers	
Team Reading Room reservation	Possibility of booking a team study room for studying in a group.	no	no	no	yes	no*	no	
Exhibitions held in premises with the authorised entry only	Access to the exhibition located in the premises with the authorised entry only.	no	yes	no	yes	no	no	

Explanatory notes:	* it is only possible to place an order							
	** for collections of the NL CR under the conditions set out in Annex No. 6 of the Library Rules							
	" + " - User registration, one-day admission ticket and selected services are charged according to Fees and Services Price List of the NL CR							